

DREAMSCOPE PRODUCTIONS LTD

T/A DREAMSCOPE TV

**GDPR PRIVACY POLICY, VERSION ONE**

EFFECTIVE FROM 25<sup>TH</sup> MAY 2018

V I S U A L  
E X P E R I E N C E  
S P E C I A L I S T S™

*dreamscope*<sup>tv</sup>

Dreamscope Productions Ltd, T/A Dreamscope TV, are committed to respecting and protecting your data. Please find our privacy policy below.

### **Collecting of data - Legitimate Interest**

Dreamscope TV have a secure database of historic and current clients and contacts of those we have had mutual liaisons with and whose details (name, company, job title, contact details) we have entered into a contacts database for our own personal in-house reference. Sensitive or personal data is never collected nor processed. Nor is any data shared outside of Dreamscope TV.

Privacy is very important to us. We will only use your personal data in a way that is fair to you and in a clear, honest and transparent way. We will only collect your personal data where it is necessary for us to do so and if it is relevant to our dealings with you.

It is your right to request what details we have stored about you (please note this is only ever, as above, your name, job title, company name, contact details and may list the contact we have had with you i.e.. met at a networking event; requested a quotation; specified an interest in filming at a future date, or work we have conducted for you, for example. This information is stored purely so that we can continue to offer a consistent, professional, high level of customer service – your data is never processed in any way nor shared outside of Dreamscope TV). Of course, you can however, request that this information is permanently deleted. Should you wish to request the information we have stored on you or request that your data is permanently deleted, please email [magic@dreamscope.tv](mailto:magic@dreamscope.tv) with the subject line 'GDPR Request.'

We require and collect such data to pursue our legitimate interests in a way which might reasonably be expected as part of running our business and which does not materially impact the rights, freedom or interests of those whose data has been stored.

Your data is never collected to be processed in any way and is never shared with third parties.

### **How and why do we use personal data**

We want to offer the best possible customer experience and therefore we will only ever reach out if we feel a new service / upgrade of service is available of which we feel is in line with your own goals and objectives.

The data privacy law allows this as part of our legitimate interest in understanding our customers and providing the highest levels of service.

With your consent (following your opt-in) we will use your personal data, preferences and details of your transactions to keep you informed by email, web, text, telephone and through about relevant products and services including tailored special offers, discounts, promotions, events, competitions and so on.

### **How we protect personal data**

We know how much data security matters to all our customers. With this in mind we will treat your data with the utmost care and take all appropriate steps to protect it.

Our website, social media platforms nor app do not include any transactional areas and therefore we do not collate any such data from you.

Our website is secured using 'https' technology.

Our web hoster regularly monitors our system for possible vulnerabilities and attacks, whom also carry out penetration testing to identify ways to further strengthen security.

## **Where We Store Your Personal Data**

We have in place appropriate technical and security measures to prevent unauthorised or unlawful access to or accidental loss of or destruction or damage to your information. We store your personal details on a secure server and use firewalls on our servers.

## **Cookie Policy**

Our cookies don't store sensitive information, they simply hold the 'key' that, once you're signed in, is associated with this information. However, if you'd prefer to restrict, block or delete cookies from dreamscape.tv, or any other website that we may host in future, visitors to the site/s can use your browser to do so. Each browser is different, so visitors need to check the 'Help' menu of their particular browser (or their mobile phone's handset manual) to learn how to change their cookie preferences. Nor do we collect or process information from anyone downloading the Dreamscape TV app.

This information is also detailed in a pop-up on our website and can be viewed at dreamscape.tv and offers the option to opt-in to use cookies. Please note however that some cookies provide site functionality and by declining their use they may not be able to use the site properly.

Your data is never collected to be processed in any way and is never shared with third parties.

## **Links to 3rd Party Sites**

Our Site may, from time to time, contain links to and from the websites of our suppliers and partner networks. If you follow a link to any of these websites, please note that these websites should have their own privacy policies and we do not accept any responsibility or liability for these policies or the content or operation of these websites. Please check these policies and the terms of the websites before you submit any personal data to these websites.

## **Engagement via Our Social Media Profiles – Facebook, Twitter, YouTube, Google+, GoogleMyBusiness, LinkedIn, Instagram**

Any communication through external social media platforms that we participate on are subject to the terms and conditions as well as the privacy policies held with each social media platform respectively.

Users are advised to use social media platforms wisely and communicate / engage upon them with due care and caution in regard to their own privacy and personal details. We will never ask for personal or sensitive information through social media platforms and encourage users wishing to discuss sensitive details to contact us by telephone or email.

Our website may use social sharing buttons which help share web content directly from web pages to the social media platform in question. Users are advised before using such social sharing buttons that they do so at their own discretion and note that the social media platform may track and save your request to share a web page respectively through your social media platform account.

Through our social media platform accounts we may share web links to relevant web pages. By default some social media platforms shorten lengthy URLs (web addresses). Users are advised to take caution and good judgement before clicking any shortened URLs published on social media platforms by us. Despite the best efforts to ensure only genuine URLs are published, many social media platforms are prone to spam and hacking and therefore we cannot be held liable for any damages or implications caused by visiting any shortened links.

### **Changes to this Privacy Policy**

We may amend this Privacy Policy from time to time and any amended Privacy Policy will be posted on our website. The Privacy Policy current at that time shall apply to all information which we hold about you.

### **Version**

This Privacy Policy is version 1 and was most recently updated in May 2018.